



Roaming Guidance for Android & iOS Users

To Speed up Network When You Are Roaming Outside :

Australia	Optus Australia	New Zealand	2 degrees
Brunei Darussalam	DST Communications Sdn Bhd DS	Oman	Omantel
Canada	Bell	Philippines	Globe
China	Telef	Poland	Pakcomtel
Denmark	China Mobile	Saudi Arabia	Zairi
Estonia	Nuuday	Singapore	Singtel
Hong Kong	Elisa Corporation RL	Slovenia	Starhub
India	Smartone	South Korea	TPC (LTE VoLTE Only)
Japan	Reliance Jio (LTE VoLTE Only)	Sri Lanka	Telecom
Laos	KDDI (LTE VoLTE Only)	Taiwan	SK Telecom, LG U+
Macao	Viettel Lao	Tanzania	Dialog
Malaysia	CTM Macau	Thailand	ChungHwa Telecom Mobile
Myanmar	Maxis	Timor Leste	Viettel Tanzania
Netherlands	YTL (LTE VoLTE Only)	USA	True Move H Universal Ltd
	Mytel Myanmar	Vietnam	Telemor
	KPN iBasis		Verizon
			Viettel

■ SIM Card Setting for Android

- 1 Go to SIM TOOLKIT**
- 2 Select ROAMING SERVICES**
- 3 Select MODE**
- 4 Select MANUAL ROAMING SERVICES**
- 5 Select SMARTFREN ROAMING**

■ APN Setting for Android

*Menu naming may differ depending on the type of handset used

- 1 Go to SETTING**
- 2 Select CONNECTION/MORE/DUAL SIM & CELLULAR NETWORK**
- 3 Select MOBILE NETWORKS/CELLULAR NETWORK/SIM1**
- 4 Select ACCESS POINT NAMES**
- 5 Select SMARTFREN4G**
- 6 Add SMARTFREN4G**

■ Network Mode Setting for Android

*Menu naming may differ depending on the type of handset used

- 1 Go to SETTING**
- 2 Select CONNECTION/MORE/DUAL SIM & CELLULAR NETWORK**
- 3 Select MOBILE NETWORKS/CELLULAR NETWORK/SIM1**
- 4 Select NETWORK MODE SETTING/PREFERRED NETWORK TYPE**
- 5 Select LTE/3G/2G (AUTO)**

■ SIM Card Setting for iOS

iPhone 7+, *iOS device version 11 and above

- 1 Go to SETTING**
- 2 Select CELLULAR**
- 3 Select SIM APPLICATION**
- 4 Select ROAMING SERVICES**
- 5 Select MODE**
- 6 Select MANUAL ROAMING SERVICES**
- 7 Select SMARTFREN ROAMING**

■ APN Setting for iOS

iPhone 7+, *iOS device version 11 and above

- 1 Go to SETTING**
- 2 Select CELLULAR**
- 3 Select CELLULAR DATA NETWORK**
- 4 Ensure SMARTFREN4G**

■ Network Mode Setting for iOS

iPhone 7+, *iOS device version 11 and above

- 1 Go to SETTING**
- 2 Select CELLULAR**
- 3 Select NETWORK SELECTION**
- 4 Ensure DISABLE 4G or VOICE & DATA and choose 2G/3G**

■ eSIM Card Setting for iOS

iPhone X+, *iOS device version 12 and above

- 1 Go to SETTING**
- 2 Select MOBILE DATA**
- 3 Make sure MOBILE DATA (A) & DEFAULT VOICE LINE (B) use the same DATA PLAN used by Smartfren E-SIM, then select DATA PLAN (C) used by smartfren**
- 4 Select SIM APPLICATIONS menu**
- 5 Select NETWORK menu**
- 6 Select INTERNATIONAL menu**

■ eSIM APN Setting for iOS

iPhone X+, *iOS device version 12 and above

- 1 Go to SETTING**
- 2 Select MOBILE DATA**
- 3 Make sure MOBILE DATA (A) & DEFAULT VOICE LINE (B) use the same DATA PLAN used by Smartfren E-SIM, then select DATA PLAN (C) used by smartfren**
- 4 Select MOBILE DATA NETWORK menu**
- 5 Ensure SMARTFREN4G**

■ eSIM Network Mode Setting for iOS

iPhone X+, *iOS device version 12 and above

- 1 Go to SETTING**
- 2 Select MOBILE DATA**
- 3 Make sure MOBILE DATA (A) & DEFAULT VOICE LINE (B) use the same DATA PLAN used by Smartfren E-SIM, then select DATA PLAN (C) used by smartfren**
- 4 Select NETWORK SELECTION menu**
- 5 Ensure DISABLE 4G or VOICE & DATA and choose 2G/3G**