



Roaming Guidance for Android & IOS Users

When You Are Roaming in:

Australia	Optus Australia	New Zealand	2 degrees
Brunei Darussalam	DST Communications Sdn Bhd DS	Oman	Omantel
Canada	Bell	Philippines	Globe
China	Telus	Poland	Pakomtel
Denmark	China Mobile	Saudi Arabia	Zain
Estonia	Nuuday	Singapore	Singtel
Hong Kong	Elisa Corporation RL	Slovenia	Starhub
India	Smartone	South Korea	TPG (LTE VoLTE Only)
Japan	Reliance Jio (LTE VoLTE Only)	Sri Lanka	Telemach
Lao	KDDI (LTE VoLTE Only)	Taiwan	SK Telecom, LG U+
Macau	Viettel Lao	Thailand	Dialog
Malaysia	CTM Macau	Tanzania	ChungHwa Telecom Mobile
Myanmar	Maxis	Timor Leste	Viettel Tanzania
Netherlands	YTLG (LTE VoLTE Only)	USA	True Move H Universal Ltd
	Mytel Myanmar	Vietnam	Telemor
	KPN iBasis		Verizon
			Viettel

■ SIM Card Setting for Android

- Go to SIM TOOLKIT**
- Select ROAMING SERVICES**
- Select SELECT MODE**
- Select MANUAL ROAMING SERVICES**
- Select SMARTFREN**

■ APN Setting for Android

*Menu naming may differ depending on the type of handset used

- Go to SETTING**
- Select CONNECTION/MORE/DUAL SIM & CELLULAR NETWORK**
- Select MOBILE NETWORKS/CELLULAR NETWORK/SIMI**
- Select ACCESS POINT NAMES**
- Select SMARTFREN4G**
- Add SMARTFREN4G**
 If "Smartfren4G" doesn't exist, click "Add (+)" and fill in the details.

■ SIM Card Setting for iOS

iPhone 7+, *iOS device version 11 and above

- Go to SETTING**
- Select CELLULAR**
- Select SIM APPLICATION**
- Select ROAMING SERVICES**
- Select SELECT MODE**
- Select MANUAL ROAMING SERVICES**
- Select SMARTFREN**

■ APN Setting for iOS

iPhone 7+, *iOS device version 11 and above

- Go to SETTING**
- Select CELLULAR**
- Select CELLULAR DATA NETWORK**
- ENSURE SMARTFREN4G**

■ eSIM Setting for iOS

iPhone X+, *iOS device version 12 and above

- Go to SETTING**
- MOBILE DATA**
- Make sure MOBILE DATA (A) & DEFAULT VOICE LINE (B) use the same DATA PLAN used by Smartfren E-SIM, then select DATA PLAN (C) used by smartfren**
- Select SIM APPLICATIONS menu**
- Select NETWORK menu**
- Select NATIONAL menu**

■ eSIM APN Setting for iOS

iPhone X+, *iOS device version 12 and above

- Go to SETTING**
- MOBILE DATA**
- Make sure MOBILE DATA (A) & DEFAULT VOICE LINE (B) use the same DATA PLAN used by Smartfren E-SIM, then select DATA PLAN (C) used by smartfren**
- Select MOBILE DATA NETWORK menu**
- Ensure SMARTFREN4G**