



# Roaming Guidance for Android & iOS Users

To Speed up Network When You Are Roaming Outside :

Australia	Optus Australia	New Zealand	2 degrees
Brunei Darussalam	DST Communications Sdn Bhd DS	Oman	Omantel
Canada	Bell	Philippines	Globe
China	Telus	Poland	Poikometel
Denmark	China Mobile	Saudi Arabia	Zain
Estonia	Nuuday	Singapore	Singtel
Hong Kong	Elisa Corporation RT	South Korea	Starhub
India	Smartone	Sri Lanka	TPG (LTE VoLTE Only)
Japan	Reliance Jio (LTE VoLTE Only)	Taiwan	SK Telecom
Korea	KDDI (LTE VoLTE Only)	Tanzania	Dialog
Lao	Viettel Lao	Thailand	Chungwa Telecom Mobile
Macau	CTM Macao	Timor Leste	Viettel Tanzania
Malaysia	Maxis	USA	True Move H Universal Ltd
Myanmar	YTLG (LTE VoLTE Only)	Vietnam	Telomor
Netherlands	Mytel Myanmar		Verizon
	KPN IBasis		Viettel

## ■ SIM Card Setting for Android

- 1 Go to SIM TOOLKIT**
- 2 Select ROAMING SERVICES**
- 3 Select MODE**
- 4 Select MANUAL ROAMING SERVICES**
- 5 Select SMARTFREN ROAMING**

## ■ APN Setting for Android

\*Menu naming may differ depending on the type of handset used

- 1 Go to SETTING**
- 2 Select CONNECTION/ MORE/DUAL SIM & CELLULAR NETWORK**
- 3 Select MOBILE NETWORKS/CELLULAR NETWORK/SIM1**
- 4 Select ACCESS POINT NAMES**
- 5 Select SMARTFREN4G**
- 6 Add SMARTFREN4G**

## ■ Network Mode Setting for Android

\*Menu naming may differ depending on the type of handset used

- 1 Go to SETTING**
- 2 Select CONNECTION/ MORE/DUAL SIM & CELLULAR NETWORK**
- 3 Select MOBILE NETWORKS/CELLULAR NETWORK/SIM1**
- 4 Select NETWORK MODE SETTING/PREFERRED NETWORK TYPE**
- 5 Select LTE/3G/2G (AUTO)**

## ■ SIM Card Setting for iOS

iPhone 7+, \*iOS device version 11 and above

- 1 Go to SETTING**
- 2 Select CELLULAR**
- 3 Select SIM APPLICATION**
- 4 Select ROAMING SERVICES**
- 5 Select SELECT MODE**
- 6 Select MANUAL ROAMING SERVICES**
- 7 Select SMARTFREN ROAMING**

## ■ APN Setting for iOS

iPhone 7+, \*iOS device version 11 and above

- 1 Go to SETTING**
- 2 Select CELLULAR**
- 3 Select CELLULAR DATA NETWORK**
- 4 Ensure SMARTFREN4G**

## ■ Network Mode Setting for iOS

iPhone 7+, \*iOS device version 11 and above

- 1 Go to SETTING**
- 2 Select CELLULAR**
- 3 Select NETWORK SELECTION**
- 4 Ensure DISABLE 4G or VOICE & DATA and choose 2G/3G**

## ■ eSIM Card Setting for iOS

iPhone X+, \*iOS device version 12 and above

- 1 Go to SETTING**
- 2 Select MOBILE DATA**
- 3 Make sure MOBILE DATA (A) & DEFAULT VOICE LINE (B) use the same DATA PLAN**
- 4 Select SIM APPLICATIONS menu**
- 5 Select NETWORK menu**
- 6 Select INTERNATIONAL menu**

## ■ eSIM APN Setting for iOS

iPhone X+, \*iOS device version 12 and above

- 1 Go to SETTING**
- 2 Select MOBILE DATA**
- 3 Make sure MOBILE DATA (A) & DEFAULT VOICE LINE (B) use the same DATA PLAN**
- 4 Select MOBILE DATA**
- 5 Ensure SMARTFREN4G**

## ■ eSIM Network Mode Setting for iOS

iPhone X+, \*iOS device version 12 and above

- 1 Go to SETTING**
- 2 Select MOBILE DATA**
- 3 Make sure MOBILE DATA (A) & DEFAULT VOICE LINE (B) use the same DATA PLAN**
- 4 Select NETWORK SELECTION menu**
- 5 Ensure DISABLE 4G or VOICE & DATA and choose 2G/3G**